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Social Services Department

A look at our services



If this information is required in
an accessible format, please
contact 1-800-372-1102
ext. 2654.

Children's Services



Durham Region owns and directly operates six child-care centres and three nursery school programs. Children's Services also administers Durham Behaviour Management Services.

The Children's Services Division also manages:

- Service contracts with 153 child-care and recreation programs.
- The subsidy system that helps people pay for child care.
- Program funding to agencies to support children with special needs.
- Wage subsidy programs for child-care workers.

Finally, our division leads Durham's Best Start Network. This is a network of community agencies or services who inform the community planning process.

Business Affairs and Financial Management

Our division supports the Social Services department's commissioner and directors in administrative, financial and budgeting matters.

The Social Services Emergency Management Program helps residents who have to leave their home in an emergency.

Family Services



The Family Services Division provides timely and accessible support services. These include:

- Counselling, mediation and family education.
- Help for companies to improve employees' health and well-being.
- Services for adults with developmental disabilities, who are living with their parents or on their own in the community.
- Therapy groups for men and women who have been charged with partner assault, as well as supportive counselling for others in their family.

Housing Services

This division is responsible for:

- Administering social housing programs, including the housing waiting list.
- Managing properties for the Durham Regional Local Housing Corporation.
- Creating new affordable housing programs.

The Housing Services Division oversees hostel services, and a wide range of other programs to help homeless people in Durham Region.

Income and Employment Support

This division delivers the Ontario Works Program, which provides financial help and basic health benefits to residents in need.

Our Employment Resource Centre provides a wide range of services to help people find work.

Long-Term Care and Services for Seniors

This division provides long-term care services in four homes that the Region owns and runs.

Adults who need help with personal care and daily living receive these services in a secure, safe and caring environment.

Three Adult Day programs provide support in the community for caregivers of seniors still living at home.

Durham residents can find respite care, or short stay beds, at Lakeview Manor in Beaverton. Our division also provides Meals-on-Wheels programs.



You can find this information on the Region's website at www.durham.ca, under the Social Services heading. For different languages: Use Google Translate on the Region's website.